



Western & Central
New York



D3 RELEASE 19.3.1

Tentative update 3/19/19 @ 22:30

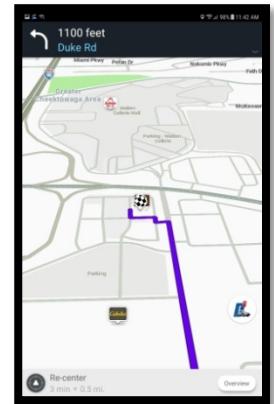
Enhancement- Waze Navigation

Description

Waze will be replacing Google Maps in ITU (*Tentatively scheduled for 3/21/19*)

As the world's largest community-based GPS navigation app, Waze uses real time traffic data to offer rerouting options that save time. The ITU app is integrated with Waze to provide accurate ETA times. When a call is marked en-route (ER) Waze automatically populates the ETA in the call. It will no longer be necessary to manually enter an ETA when marking en-route.

- Automatic initial ETA calculation and updates in call as required
- Automatic rerouting based on live traffic information
- Traffic and road hazard notifications along route

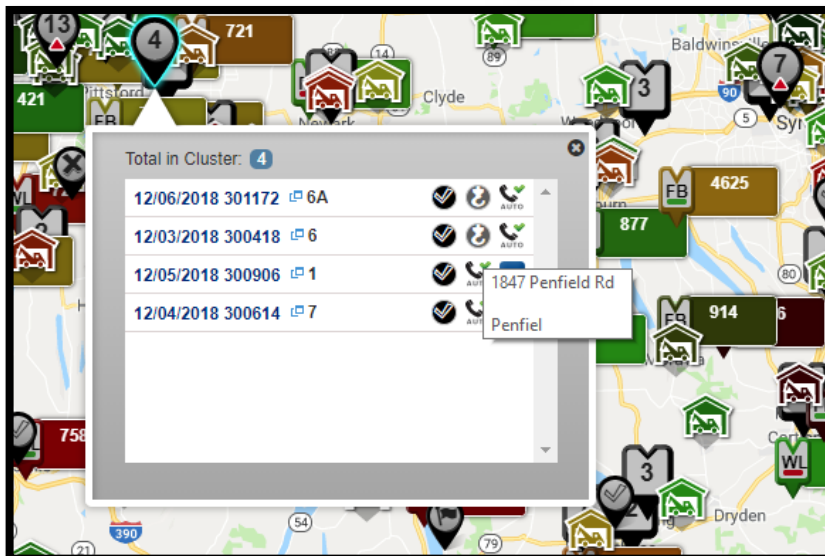


Enhancement- Call Cluster Hover Tow Flag

Description

On the **D3 Dispatch Map** screen, when hovering over a call cluster, a list of calls in the cluster displays in the **Total in Cluster** window.

When a call includes towing a car, the tow flag icon  displays. This enhancement will enable the tow destination address to display when hovering over the tow flag.

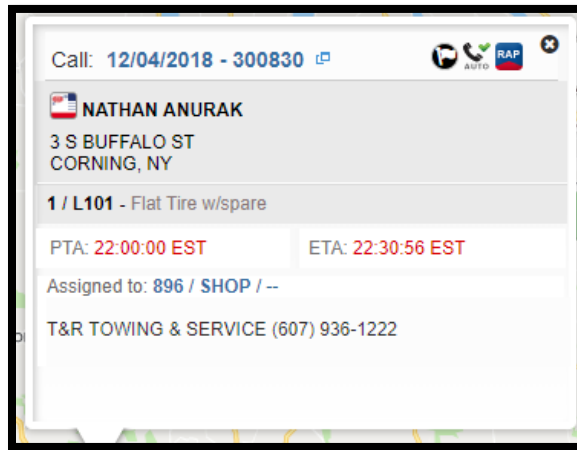


Enhancement- Call Hover Info box

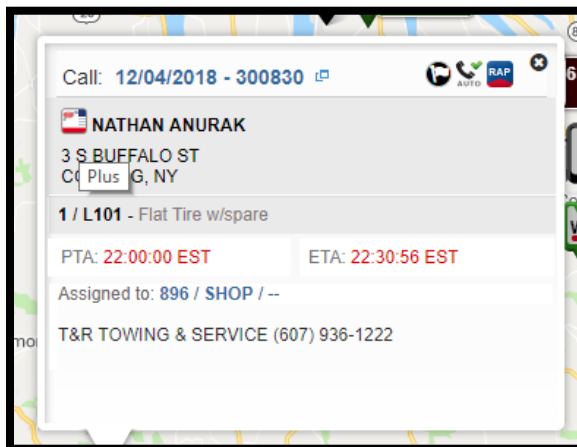
Description

Enhancements made to the **Call Hover Info box** include:

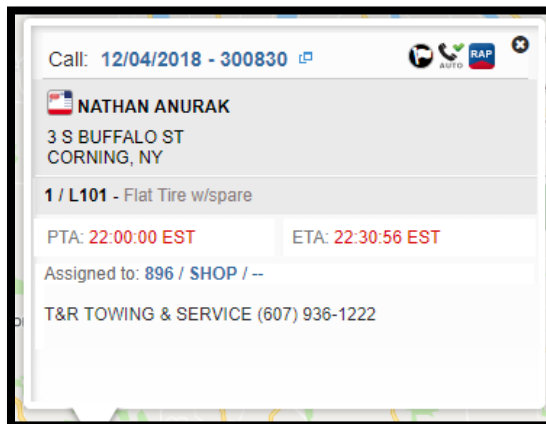
- Vertical text alignment for all fields.



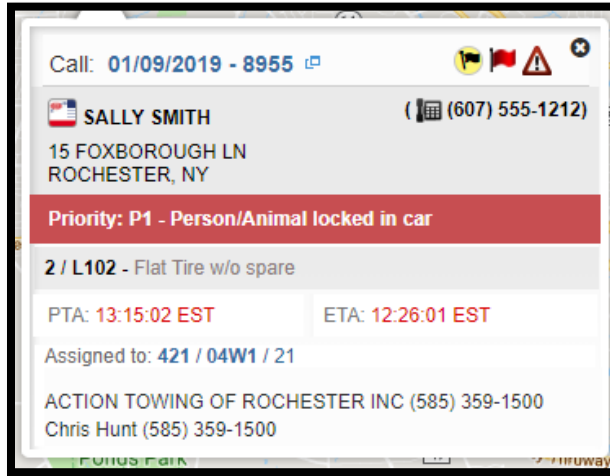
- Hovering over the **Member** icon shows the member level.



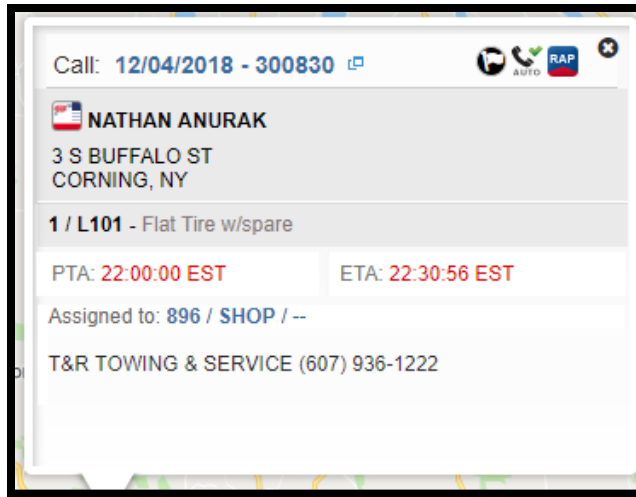
- The member name lines up properly with everything else.



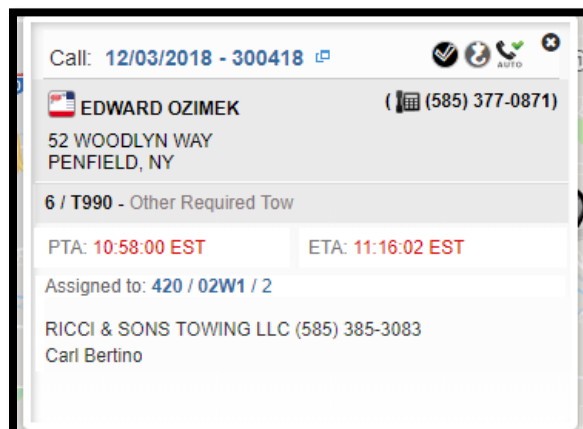
- If the call has a priority code, the **Priority Code** section appears as its own distinct section, with a red background and white text.



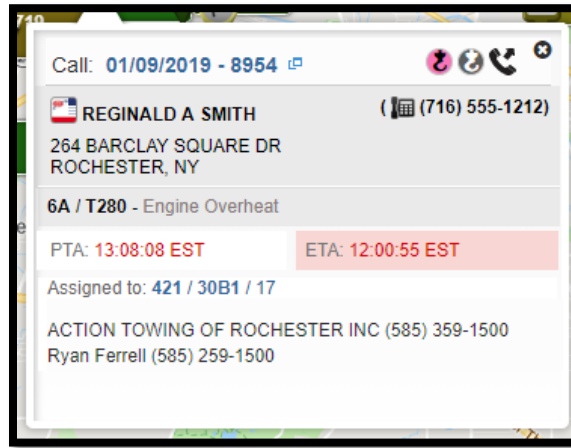
- The **Problem Details** section displays the trouble code, the pacesetter dispatch code, and the pacesetter dispatch code description.



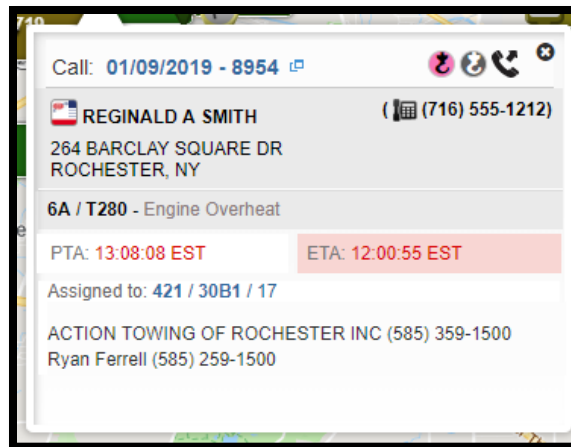
- The **Projected Time of Arrival (PTA)/Estimated Time of Arrival (ETA)** line displays in its own distinct section extending across the screen.
- The **PTA** and **ETA** are subdivided with a distinct separator.



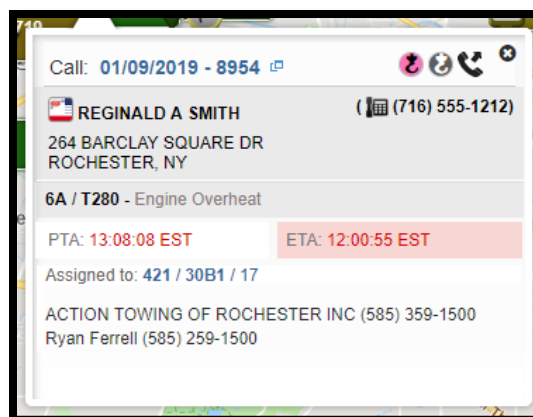
- The **PTA** and **ETA** labels are on the left side of their subsections and line up with the **PTA** and **ETA** times when displayed.
- When the **PTA** or **ETA** expire, their respective sub-sections display with a pink background.



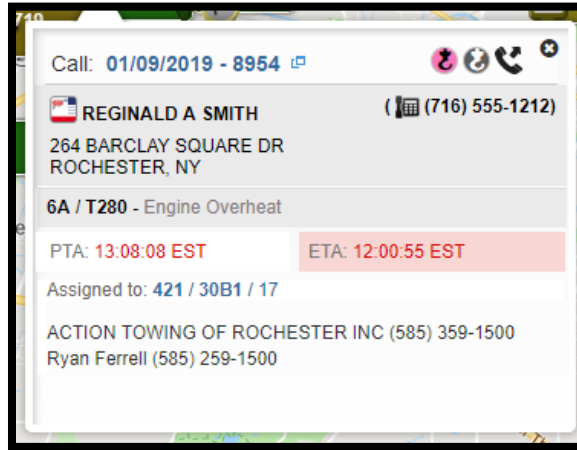
- The **Assignment** section displays as its own distinct section.



- The **Assignment** section contains a label of **Assigned to:** on its top row, followed by the facility/truck/driver.
- **Facility** links to the *Facility Info* screen.
- **Truck** links to the *Truckload* screen.
- The **Assignment** section contains a second row with the name and phone number of the facility.



- The **Assignment** section contains a third row with the name and phone number of the driver.



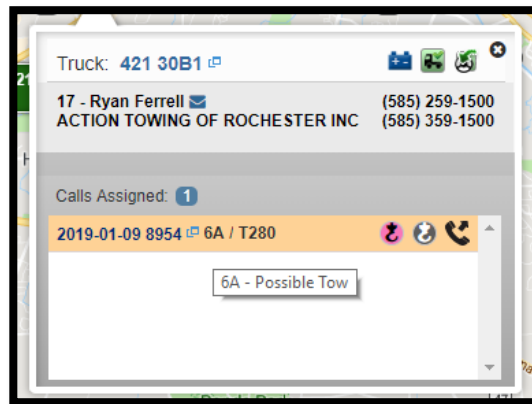
Enhancement- Truck Icon Hover Info box

Description

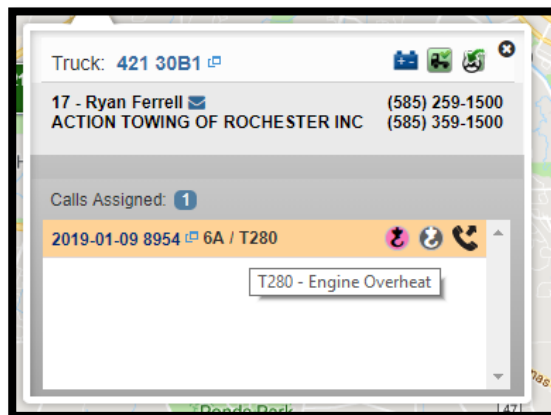
The enhancements made to the *Truck Icon Hover Infobox* include:


- When hovering over the **Trouble Code**, the **Trouble Code** and **Pacesetter Dispatch** descriptions display.

Trouble Code Description

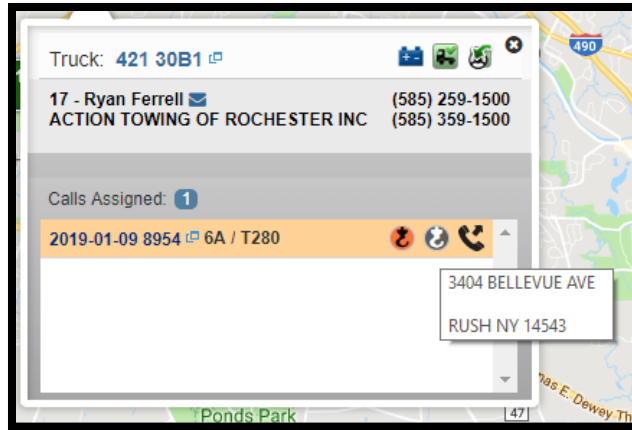


Pacesetter Dispatch Description

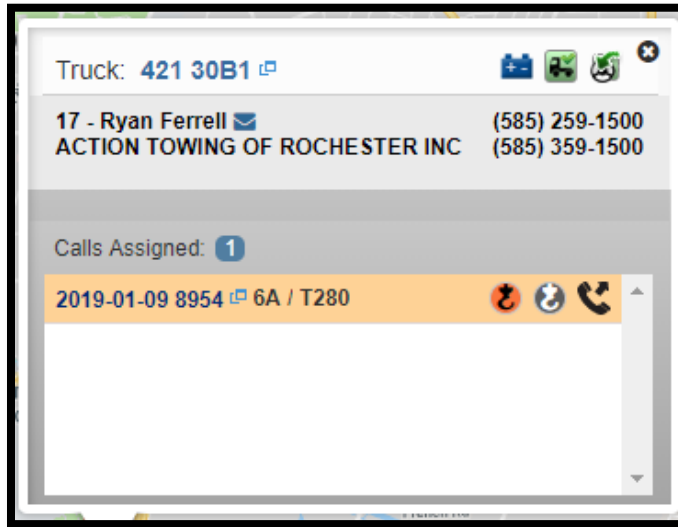


- When a truck has tow calls assigned to it, hovering over the **Tow Flag** icon  displays the tow destination.

Tow Destination Address



- Vertical text alignment for all fields.



Fix- Dispatch - Vehicle Information Changing When Clearing Motorcycle or RV Call

What Changed?

When a vehicle is not found in the TechAssist Database, the *Vehicle Lookup* screen and the **TechAssist Wrench** icon are hidden

Fix- ITU – Tow Destination Verification Removing AAR Designation

What Changed?

- ITU code updates allow clearing a TOW call and confirm the Tow Destination address on the *Delivery Confirmation* screen without changing other elements of the tow information.
- Verification is now working in ITU and SPP. Dispatch Tow calls will now require confirmation of tow destination upon clearing in both ITU and SPP Dispatch.

***Fix*- Dispatch – Max ETA Texts Parameter Not Working**

What Changed?

ETA text message updates observe the '**Max ETA Texts**' parameter to limit the number of text messages that a member receives.

***Fix*- ITU – Drivers Unable to Add Tow Destination**

What Changed?

If the call did not have a tow destination, drivers can now update the tow destination in ITU.

To add a destination, from the **Choose** drop-down list, select the **“Other”** option, and complete the tow destination information.

***Fix*- Dispatch/ITU – Max ER Parameter Does Not Work**

What Changed?

More than one call cannot be marked en route at the same time. The **MAX_ER_UPDATE** parameter now observes the value.

Reminder: The lookup, ER_EXCEPTIONS, allows for specific truck overrides of the MAX_ER_UPDATE. This lookup typically contains the facilities' generic "shop" trucks.