

Policy Codes	
Code	Description
AE	Advised of Entitlements
AI	Member to Show Alternate ID
B4	Surcharge – Bill Member \$45
B5	Surcharge – Bill Member \$55
B7	Surcharge – Bill Member \$75
BI	Bicycle Coverage
BP	Request Battery Purchase
BT	Request Battery Test
C4	Surcharge – Collected \$45 – CC on File
C5	Surcharge – Collected \$55 – CC on File
C7	Surcharge – Collected \$75 – CC on File
CA	Cancel (Waive) Surcharge
CT	Continuous Tow
D4	Surcharge – Driver Collect \$45
D5	Surcharge – Driver Collect \$55
D7	Surcharge – Driver Collect \$75
DU	Driver Collect Membership Dues
E1	EE – Bill Member Dues
E2	EE – Bill Member Fuel
E3	EE – Bill Member Overmiles
E4	EE – Bill Member Surcharge
E5	EE – Courtesy Call
E6	EE – Non-Count Call
E7	EE – Unattended Tow
FC	Fuel – CC on File
FD	Fuel – Driver Collect
LI	Member to Show License ID
ME	Motorcycle Coverage Entitlements
NI	Member Has No ID – OK'd
NL	No Locksmith Available
OA	Overmiles – Advised
OC	Overmiles – CC on File
OD	Overmiles – Driver Collect
PV	Private Service
RC	Advised Reimbursement Consideration
S2	SMS Declined
SI	Stand-In for Member
ST	Second Tow
T1	1 Tow Per Breakdown

Priority Codes		
Code	Description	
@H	Member at Home / Residence	
P1	Person / Animal Locked in Car	√
P2	Member Safety / Medical Concern	√
P3	Extreme Weather / No Shelter	√
P4	Public Agency / Police on Scene	√
P5	Blocking Traffic	√
P6	Accident	√
P7	Freeway / Highway Call	√
P8	Lockout / Car Running	√
R1	AAA Employee / VIP	
R2	AAA Error / Re-Dispatched Call	
RP	RAP Call	
RA	Requires Dispatcher Attention	
RS	Response Call	